



March 2020

Here at Sylvan Street Grille we are committed to providing a safe and comfortable location to provide food and beverage to all patrons and ensure the utmost hospitality in our industry. There has been a worldwide issue with the Covid-19 virus that is impacting all forms of business and public gatherings alike. Sylvan Street Grille wants to provide their guests with a few assurances that we are doing all that we can to provide a safe environment for guests to dine in.

- We use an approved sanitizer on all surface that will kill common bacteria and viruses, including Covid-19.
- All employees are encouraged and mandated to wash their hands after every interaction with guests, before and after any food contact, and/or every thirty minutes.
- Menus are being sanitized after each use by each guest.
- All tabletop items are being sanitized after each use.
- Tables are being sanitized after each use.
 - For open seating in our lounge, we encourage you to refrain from sitting at dirty tables and wait for our staff to properly clean, sanitize and set your table for you to enjoy
- Booths are being sanitized, daily.
- Chairs are being sanitized, daily.
- All commonly used areas are being sanitized multiple times, daily.
- All in/out doors are being sanitized multiple times, daily.
- All floors are being sanitized, daily
- All Point of Sale terminals are being wiped down habitually, daily.
- All bathrooms are being maintained hourly with sanitation. Every bathroom is also professionally cleaned, daily.
- All food handlers are using single use gloves at all times, as we have done for years, and will continue to practice.
- All employees are encouraged to stay home if there is any inclination that they are starting to get sick.
- All those employees will receive Earned Sick Pay, regardless of the current state mandated criteria.

Most of these practices are actions that we participate in everyday already, however Sylvan Street wants to outline to guests our continued efforts to maintain a clean dining experience. We will continue to monitor and evaluate any additional measures needed as the situation goes on. Thank you for your continued patronage and we will come together to move forward, as a global community, to work through these troubling times. Eat, Drink and Chill!